

Changing lives



Annual Review 2002



Battersea Dogs Home

“I visited the Dogs Home two years ago last May. I will never forget the mixture of emotions I felt – I was happy to see dogs going to new homes, but it was heartbreaking to see the ones who had been there for some time. I was looking for a small to medium dog, and after a good look round I was introduced to **Freda**, who had been given to Battersea because her owner was very ill. I knew straight away that she was the

one – you could say it was love at first sight. She has transformed my life – she is excellent company and a very intelligent little dog. Freda seems to read my thoughts sometimes. She knows what I am about to do before I do it, especially if it involves a lead and a walk! She is full of fun, very playful and to top it off she’s the best housedog you could wish for. Thank you Battersea, you do a wonderful job.” **Janet**

Contents

- 04 Chairman's report
- 06 Rescue
- 10 Reunite
- 14 Rehabilitate
- 18 Rehome
- 22 International
- 24 Website
- 26 Cats
- 30 Staff
- 32 Volunteers
- 34 Satellites
- 38 Review of the year
- 40 Financial summary
- 44 Breed list
- 46 Who's who?

Janet

Freda



Welcome

Since 1860, the people who support Battersea Dogs Home have changed the lives of tens of thousands of dogs and cats. Our Annual Review 2002 is dedicated to the staff, volunteers, trustees, visitors, new owners, fundraisers and donors who have helped to make Battersea the world's most famous dogs' home.

In 2002, you made it possible for us to rehome 4,211 dogs and 2,268 cats from our three sites. But we still need more help; many of our animals stay with us for far too long, through no fault of their own. When one of our 'long stays' finally gets the home it deserves, it is a joyful day for everyone involved.

Happily, it's not just the animals that benefit from the move to a new and caring owner. Anyone who has ever welcomed a Battersea cat or dog into their home will know that pets change people's lives, too.



John Chairman

Born and bred in the United States, John came to the UK in 1987 as the Chairman of Debenhams and is now the Chief Executive of Clothing for Tesco. He has been on the Council of Trustees for 14 years and was Vice Chairman for 11 years. He lives in the Cotswolds with his wife, five ex-Battersea dogs (for which he cooks) and an elderly cat.

Home comforts

The Earl of Buchan took over as chairman in 1995 and handed over to me in July 2002 – it is a great privilege to be chairman of the world's most famous dogs' home.

Malcolm Buchan presided at a very exciting time for the Home and it is a great tribute to him that under his leadership so much was achieved. The future of Battersea is sound due to his financial expertise. Even at a time when the markets have been depressed, we have been able not only to carry on the work started in 1860 but to continue to improve it.

Looking to the future, we have now acquired extra land next to our site at Brands Hatch and hope to build a rehoming centre on it.

Over the past few years there have been noticeable changes in the dogs we take in and also to the expectations of the people wishing to rehome. Our future aims include adapting to these changes by undertaking more training and socialising of the dogs on arrival and building better awareness of responsible animal ownership for those wishing to rehome.

We have plans for cats too. We are planning to build a modern cattery on the Battersea site. Cats account for a quarter of our animal intake and new facilities would mean we could take in and rehome so many more.

Thanks to the dedication and hard work of the Home's trustees, staff and volunteers, 2002 was another successful year for us.


John Hoerner, Chairman

The Home has many heroes...

Rescue

135,791 miles covered by our drivers in 2002
– that's Sydney, Australia and back six times.



Pauline Driver

Pauline is Battersea's second-longest-serving member of staff, having worked at the Home for over 25 years. She heads up a team of dedicated and professional drivers who collect stray dogs every single day of the year. Their kindness and compassion ensure that every dog's first impression of Battersea is a positive one.





Suzanne Vet Nurse

Suzanne is a qualified veterinary nurse, one of a team of 20 nurses at Battersea and Old Windsor. The veterinary team check over animals on arrival, care for them while they are here and advise new owners on health issues before they leave with their new pet.

Rescue

11,509 animals were rescued in 2002.

One of the most important factors in our ability to rescue lost and unwanted dogs and cats is the provision of veterinary facilities at the Home. As well as everyday veterinary care, the work of our clinic goes much further than just the operating theatre. We believe in neutering, as it reduces the number of strays roaming the streets and plays a large part in stopping the spiralling number of unwanted litters in London. We neuter every cat and as many dogs as we can – in 2002, 1,043 dogs and 765 cats – helping to ensure that fewer litters will be dumped on rescue centres this year, and ensuring fewer strays in future.

Our team of vets and veterinary nurses are busy all year round at the three Battersea sites. Thanks to our state-of-the-art clinic facilities, dogs and cats are able to undergo a wide variety of operations in a comfortable and caring environment. In 2002 we carried out 428 X-rays, 2,652 general anaesthetics and 582 dental treatments.

**...some with
X-ray vision**

“Lost Dogs & Cats Line, Mick speaking?”

Reunite

In 2002 we reunited 2,986 lost dogs and 78 lost cats with their owners.

Our dedicated helpline receives an average of 50 calls a day from people who have lost or found a dog or cat. Losing a pet is a very distressing experience, and our staff are trained to be as helpful as possible, taking details about the missing animal and then matching them with the help of our computer system.

In 2002, the line took 17,818 calls and logged 6,834 lost reports. We reunited 971 dogs and cats with their owners before they even entered the Home, making the experience far less traumatic for all concerned. Thanks to the co-operation of veterinary practices and rescue centres, the service continues to go from strength to strength. It is now known as the Lost Dogs and Cats Line and has a new image and promotional materials to help spread the word that for pet owners in the London and M25 area, Battersea is the ‘fourth emergency service’.

Mick Administrator

(Lost Dog and Cats Line)

Mick has been at Battersea for seven years and works on the Lost Dogs and Cats Line on a rota basis; the line is open 8am to 8pm, seven days a week. Before joining Battersea he dealt with emergency calls of a different kind, as a fireman.



Harriet Age 5

Harriet's family lost their dog, Bruno, in central Watford. One call to the Lost Dogs and Cats Line was all it took to discover that Bruno had been taken to Battersea in an animal ambulance. Harriet and Bruno were joyfully reunited at the Home the very next day.



Mark

Milo

My chair
My bed

My dinner
My dinner

My other chair
My scratching post

My shoe
My chew

My rug
My toilet

My football
My toy

...Mark's living room breathed a sigh of relief when he called our Hotline

Rehabilitate

3,370 calls were taken by the Behaviour Hotline in 2002.

A second essential telephone service provided by Battersea to all pet owners is our Behaviour Hotline. 63% of calls about dogs and 70% about cats were regarding animals not originally from Battersea. By advising any dog or cat owner on basic behavioural issues when they are finding it hard to cope, we are able to prevent animals being brought into the Home unnecessarily.

603 dogs were assessed by Rehab in 2002; 214 required extensive one-on-one training.

If we discover a problem at an animal's initial behavioural and temperament assessment, the Rehabilitation team are on hand to help. 78% of the dogs that were assessed by Rehab were transferred successfully into rehoming. The team also provide professional advice to our rehoming team and behavioural and training programmes to new owners who take on a 'rehab' dog.



Kathryn Hotline Behaviourist

Kathryn started work at Battersea in 1999 as a kennel hand, before moving on to the rehab department. She now forms one half of the full-time Hotline team. The Hotline is open 9am to 5pm, Monday to Friday. The most common advice requested relates to separation anxiety, aggression, basic training and housetraining.

Carly Rehomer

Along with the team of 25 rehomers, Carly interviews every prospective new owner with the help of our specialist computer software to see if there is a dog or cat at the Home suitable for them. She is the proud owner of three Shih-tzus.



**We interview
everybody
who wants
to rehome...**

Rehome

6,479 dogs and cats were rehomed in 2002.

Matching people with their perfect pet is harder than it might sound. You have to take into account lifestyles, personalities and age – on both sides!

While Battersea is famous for the good old mongrel, we've taken in an increased number of breed dogs in recent years and this makes the rehomers' jobs even more difficult. They need to be knowledgeable about many more breed types in order to find just the right homes for them.

Thanks to our strict interviewing procedure, we're matching more and more dogs and cats with permanent and loving homes – and yes, we even interview famous people!

**...whoever
they are**

Elton Singer/Songwriter

Larger than life and twice as famous, Sir Elton John is one of the leading lights of the pop world – he has been writing, recording and touring since 1967 and his music is loved the world over. He has 21 dogs in all and shares his London home with Dennis and Joseph, an ex-Battersea dog, who he rehomed in 1999.



We stay in touch with jet set pets...



International reputation

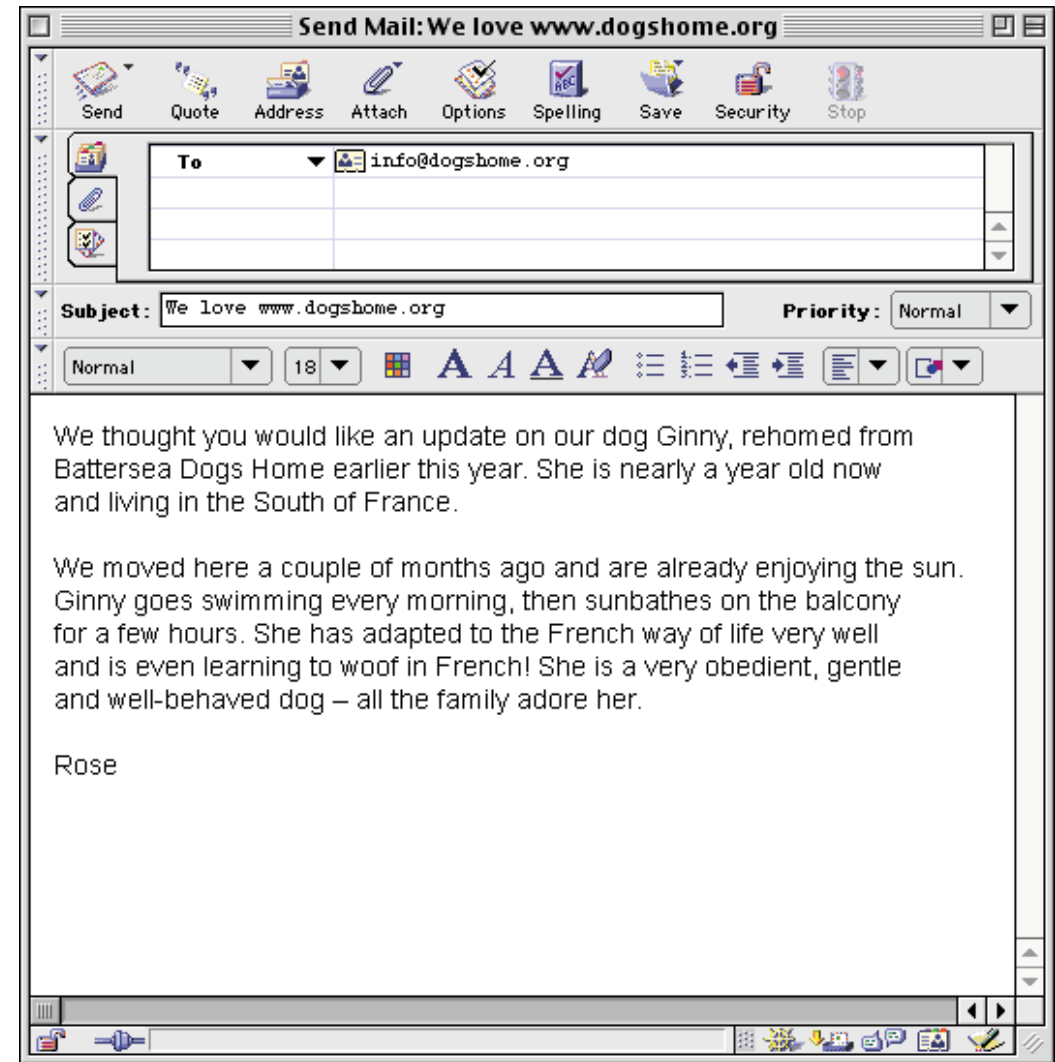
We receive daily correspondence from all over the world on a wide variety of topics – from behavioural issues and rehoming methods to stray population control. Many of these people are already working or volunteering with animals and are seeking advice on how we do things or where to go next, or some simply want to know where to start. They may have seen us on the BBC TV series being shown worldwide on satellite TV channels. Faced with a wide variety of cultural and political environments, they contact us for advice in the hope that their operation, however small, can one day reach the same high standards that we have.

Just a few of the countries represented in 2002 were **Australia, Bahrain, Chile, Colombia, Greece, Holland, India, Jamaica, Japan, Malaysia, Russia, South Africa, Sweden, Taiwan, USA and Venezuela.**

We do not directly rehome our animals overseas, but many make their way to far-flung places when their owners move to another country. Their owners keep in touch and continue to support us wherever they are.

...and give a warm welcome to global supporters

Our website, www.dogshome.org receives over 30,000 visits every month from supporters around the world. It's a great way for new supporters to learn about the Home's work, and for old friends to keep in touch from a distance.





A Dogs' Home that's cool for cats, too...

Cats

2,692 cats came in and 2,268 were rehomed in 2002.

Cats have been accepted at Battersea Dogs Home since 1883. They have a shorter average stay with us than dogs – currently 18 days. 85% of all cats arriving at the Home are rehomed, and we aim to neuter every cat before they leave the Home in an effort to reduce the growing number of strays, particularly in London.

During 2002 a total of 104 kittens were born in the Home – and that doesn't include the unwanted litters handed in to us. Thanks to a new 'mums and kittens' shed, our staff are well equipped to care for nursing mums and their young. Elsewhere in the Home we've started to look at ways of improving life for the cats in our cattery. Those lucky enough to have a 'room with a view' now look out on plants and flowers, and with our new policy of cat assessing we are able to ensure that cats that come in together really do get on with each other before we rehome them together!

June Cat Kennel Hand

June is Battersea's longest-serving member of staff – she's been working for us for 27 years. She works in the "Old Cat House", cleaning up after and caring for cats that are not quite ready for new homes. She enjoys the best of both worlds, though, as she shares her own house with a Terrier-cross called Tootsie.

...but not so hot for mice

Cats

4,751 hours of cat socialising.

Just like dogs, cats can develop behavioural problems. As Battersea's cat intake began to rise along with the stray cat population in London, staff began to notice certain recurring behavioural issues, so we started assessing cats as well as dogs. After all, while it's true that cats can have a 'wild' or 'independent' side, many assume that this is something inherent in their nature and nothing at all to do with their environment; the way in which their owners may or may not choose to interact with them; whether or not they prefer to have access to the outdoors or even that they may not get on with other pets in the household.

If a potential problem is identified during assessment, our team of dedicated volunteer cat socialisers steps in – in fact, most of Battersea's findings on cat behaviour and socialisation are thanks to this wonderful team. Much of their work is done in the cattery or in our special cat socialising rooms using a variety of methods, including grooming and playing with cat toys.





Thank you...



Our staff come from eighteen different countries – from Australia to Zimbabwe – and are fluent in ten different languages, including Swedish, Hebrew and sign language. We have 230 members of staff across our three sites, some of whom have come from surprisingly unrelated fields of work – including floristry, the armed forces, a travel agency and the London Underground!

Volunteers

5,795 dog walks completed in 2002.

Where on earth would we be without our wonderful volunteers? Not only are we blessed with a 107 strong team of fantastic helpers prepared to roll up their sleeves and pitch in, but they come from far and wide – we even have volunteers from Russia and the USA. Their welcome presence in the Home is spreading as they move into more and more areas of our work.

Each dog and cat receives as much socialisation as we can give but sometimes a little extra is needed. For those who are nervous, overexcited or just plain misunderstood, there are volunteers on hand to help them relax. Apart from regular dog walking, we also started 'chill-out sessions' in 2002. Rather than a potentially stressful trip to the park, more benefit can sometimes be gained from some quiet time in a room away from other dogs and people. This programme has worked wonders with many of our residents and has become a regular feature.

Volunteers can also be found helping out in the Rehab department, fostering waifs and strays from the clinic, helping out with interviewing during busy weekend periods and even sorting out the huge number of blankets which are donated. Every volunteer's contribution is greatly appreciated.

...we couldn't do it without you!



**Some
dogs
need
a bit
more
space...**

Battersea at Old Windsor

1,374 dogs and 756 cats were rehomed from our two country centres.

Here at BOW, as we are fondly known, the builders finally left the site and we were able to get on with using our new 'state-of-the-art' facilities for rescuing and rehoming dogs and cats. We rehomed 907 dogs and 466 cats all over the home counties, and even as far afield as Scotland and Wales.

July saw the first 'Open Day' at the newly redeveloped site. We invited owners who had rehomed dogs and cats over the past years to come to see the new site and have some fun. We are very appreciative of the support we received from the local community and the day was a huge success.

2002 has been a fascinating year with the staff learning how to use their new surroundings to care best for the animals in their charge. The dedicated team of kennel, rehoming and support staff has truly risen to the challenge and everyone – staff and dogs and cats alike – are thriving in their new environment.

Battersea at Brands Hatch

975 dogs and 233 cats transferred from London to the country centres.

Brands Hatch continues to be a real life-line for breeds of dogs that need a bit more space and some peace and quiet. Breeds such as German Shepherds, Border Collies, Greyhounds and Lurchers continue to be sent here in the hope of finding them the loving new home they deserve.

Our three kennel blocks and 62 kennels enabled us to rehome 467 dogs and 290 cats into more rural homes in the south east and beyond – an improvement on previous years and a trend we aim to continue.

When the opportunity arose to buy some neighbouring land, we jumped at it – we now have 10 acres of fields and woodland for our residents to enjoy and the opportunity to plan a new kennel complex to replace the aging ones that we presently occupy. There are very exciting times ahead as we look forward to raising our already high standards of care and establishing rehabilitation and behavioural facilities.



...so we take them to the countryside

January

Battersea's kennel cough trial started, isolating kennel-cough-free dogs from other animals. 4,211 dogs were rehomed in 2002 without contracting kennel cough, and the scheme has been extended.

February

Battersea hosted a Dog Warden Day, an open forum event at which 45 London boroughs were represented. The 62 wardens who attended were also given background information on the Lost Dogs Line.

March

www.dogshome.org was launched. With an exciting new design concept, the website provides information and encourages rehoming and support of the Home, achieving 293,694 visits during the year.

April

287 hours of cat socialising were done by our dedicated volunteers – during the year they achieved an amazing total of 4,751 hours working with cats that needed extra care, both in the cattery and our cat socialising rooms.

May

Working with other animal welfare charities, Battersea helped launch 'A Charter for the Racing Greyhound' – an aspirational 16 point guide for the industry on the 'cradle to grave' care of racing Greyhounds.

June

Battersea celebrated our patron, Her Majesty the Queen's Golden Jubilee with flags, bunting and a tea party. We've enjoyed Royal patronage since 1885 when Queen Victoria became our first Royal supporter.

July

Following the rebuild, we advertised Battersea at Old Windsor in the local area on radio and in local newspapers. Visitors and rehoming increased and 2,500 people attended the open day event.

August

Work started on a joint welfare project in eastern Europe. Together with the NCDL and North Shore Animal League, Battersea is helping to rebuild a shelter and neutering centre in Oradea, Romania.

September

For the ninth year, our ever-popular Annual Reunion was held in Battersea Park. 1,500 dogs and 6,000 people came along, entering competitions and joining in activities. It was a really fun-packed day – with hardly an angry bark!

October

We exchanged contracts on a piece of land next to Battersea at Brands Hatch and started applications for planning permission to build a new rehoming centre and rehabilitation and behavioural facilities on the site.

November

The number of lost and found reports received by the Lost Dogs and Cats line shot up from an average 50 calls a day to 85. This increase was due to the large number of pets who go astray after being frightened by fireworks.

December

The icing on the cake for a successful year of advertising and publicising the work of the Home came with a *Daily Mail* double page spread featuring some of the Battersea dogs looking for new homes at Christmas.

Review of the year 2002

Financial summary



Report of the Council of Trustees

These accounts are extracted from the full audited accounts, which were approved by the Council of Trustees on 9 April 2003. The full accounts have an unqualified audit report and have been submitted to the Charity Commission. A copy of the full accounts can be obtained from The Secretary, Battersea Dogs Home, 4 Battersea Park Road, London SW8 4AA.

Approved by the Council of Trustees on 9 April 2003 and signed on its behalf:

John Hoerner
Chairman

Robin Bolton
Honorary Treasurer

Independent Auditors' Statement to the members of Battersea Dogs and Cats Home.

We have examined the summarised financial statements of Battersea Dogs and Cats Home for the year ended 31 December 2002.

The trustees are responsible for preparing the summarised financial statements in accordance with the recommendations of the Charities SORP.

Our responsibility is to report to you our opinion on the consistency of the summarised financial statements with the full financial statements and Trustees' Annual Report. We also read the other information contained in the summarised annual report and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the summarised financial statements.

We conducted our work in accordance with Bulletin 1999/6 'The auditors' statement on the summary financial statement' issued by the Auditing Practices Board for use in the United Kingdom.

In our opinion the summarised financial statements are consistent with the full financial statements and the Trustees' Annual Report of Battersea Dogs and Cats Home for the year ended 31 December 2002.

PKF
Registered auditors
London
9 April 2003

Summarised accounts

Group statement of financial activities

Year ended 31 December 2002

	2002 £	2001 £
Incoming resources		
Legacies	8,611,021	6,601,979
Donations	539,690	436,758
Activities to further the charity's objects:		
Sales and claims fees	356,992	420,585
Police and local authority income	135,711	168,244
Boarding charges	10,373	18,199
Activities to generate funds:		
Sale of goods	204,074	185,770
Admission charges	71,709	68,841
Investment income	1,200,444	1,389,387
Rental income	12,830	24,564
Total incoming resources	11,142,844	9,314,327
Cost of generating funds	575,478	416,245
Income available for charitable expenditure	10,567,366	8,898,082
Charitable expenditure		
Cost of activities in furtherance of the charity's objects:		
Care of dogs and cats	6,137,677	6,098,585
Education and awareness	1,192,006	593,062
Support costs	1,103,868	724,257
Management and administration	492,927	416,915
Total charitable expenditure	8,926,478	7,832,819
Net incoming resources before investment losses	1,640,888	1,065,263
Net unrealised losses on investment assets	(4,685,109)	(3,615,788)
Net movement in funds	(3,044,221)	(2,550,525)
Total funds at 1 January 2002	49,564,155	52,114,680
Total funds at 31 December 2002	46,519,934	49,564,155

Total incoming resources in 2002 includes £56,396 restricted donations.

Group balance sheet

31 December 2002

	2002 £	2001 £
Fixed assets		
Tangible assets	20,407,395	19,829,028
Investments	23,411,550	27,970,124
	43,818,945	47,799,152
Current assets		
Stocks	175,568	189,464
Debtors	2,442,922	1,361,369
Cash at bank and in hand	1,115,477	656,714
	3,733,967	2,207,547
Creditors		
Amounts falling due within one year	932,978	442,544
Net current assets	2,800,989	1,765,003
Total assets less current liabilities	46,619,934	49,564,155
Creditors		
Amounts falling due after one year	100,000	–
	46,519,934	49,564,155
Charitable funds		
Designated (including revaluation reserve) £953,182 (2001: £5,793,974)	44,841,898	49,111,161
Non designated	1,663,699	452,994
Restricted	14,337	–
	46,519,934	49,564,155

Battersea stats

	Breeds	Cross breeds		Breeds	Cross breeds
Afghan Hound	2	0	Italian Greyhound	1	0
Akita	17	4	Italian Spinone	2	0
Alaskan Malamute	0	1	Japanese Chin	1	0
American Bulldog	5	1	Japanese Shiba Inu	2	0
Anatolian Shepherd Dog	5	0	Lhasa Apso	12	4
Australian Cattle Dog	0	2	Lurcher	182	125
Basenji	1	1	Mastiff: Bull	27	32
Basset Griffon Vendéen (Petit)	0	1	Mastiff: Neapolitan	2	3
Basset Hound	20	4	Mastiff: Old English	3	3
Beagle	7	5	Miniature Pinscher	0	2
Belgian Shepherd Dog	4	1	Newfoundland	1	2
Bernese Mountain Dog	0	1	Northern Inuit	1	0
Bichon Frise	47	6	Old English Sheepdog	14	9
Bouvier Des Flandres	4	0	Papillon	2	2
Borzoi	0	1	Pekingese	5	1
Boxer	89	18	Pointer	3	1
Bull Dog	8	7	Pointer: German Short Haired	9	1
Canadian Eskimo Dog	4	0	Pointer: German Wire Haired	2	0
Chihuahua (Long coat)	8	0	Pomeranian	7	3
Chihuahua (Short coat)	0	0	Poodle: Miniature	7	4
Chihuahua (Smooth coat)	12	5	Poodle: Standard	2	0
Chinese Crested	10	1	Poodle: Toy	25	8
Chow Chow	2	2	Pug	2	0
Collie: Bearded	3	13	Pyrenean Mountain Dog	2	3
Collie: Border	320	396	Retriever: Flat Coated	1	2
Collie: Rough	21	8	Retriever: Golden	94	14
Collie: Smooth	1	4	Retriever: Labrador	205	168
Collie: Welsh	1	0	Rhodesian Ridgeback	6	10
Dachshund (Miniature Long Haired)	6	0	Rottweiler	169	61
Dachshund (Miniature Smooth Haired)	2	2	Saluki	11	18
Dachshund (Miniature Wired Haired)	1	1	Samoyed	22	2
Dachshund (Long Haired)	3	0	Schipperke	0	1
Dachshund (Smooth Haired)	6	2	Schnauzer	1	0
Dachshund (Wire Haired)	0	1	Schnauzer: Giant	3	6
Dalmatian	41	15	Schnauzer: Miniature	4	1
Dobermann	67	25	Schnauzer: Standard	0	2
Dogue de Bordeaux	9	4	Setter: English	4	1
Foxhound	1	0	Setter: Gordon	0	1
German Shepherd Dog	682	331	Setter: Irish	4	2
German Spitz	2	0	Setter: Red	1	1
Great Dane	15	12	Shar Pei	16	10
Greyhound	112	4	Shetland Sheepdog	3	1
Griffon Bruxellois	2	1	Shih-tzu	71	15
Hungarian Vizsla	2	2	Siberian Husky	7	5
Irish Wolfhound	0	1	Spaniel: American Cocker	5	0

	Breeds	Cross breeds
Spaniel: Brittany	1	1
Spaniel: Cavalier King Charles	49	4
Spaniel: Cocker	97	18
Spaniel: English Springer	112	24
Spaniel: King Charles	18	3
Spaniel: Welsh Springer	2	0
St. Bernard	5	0
Terrier: Airedale	3	1
Terrier: Bedlington	1	0
Terrier: Border	10	16
Terrier: Boston	1	0
Terrier: Cairn	11	19
Terrier: Dandie Dinmont	0	1
Terrier: English Bull	89	31
Terrier: English Toy	1	0
Terrier: Fox (Wire)	4	5
Terrier: Fox (Smooth)	2	0
Terrier: Irish	2	1
Terrier: Jack Russell	491	265
Terrier: Kerry Blue	1	0
Terrier: Lakeland	1	4
Terrier: Maltese	3	1
Terrier: Norfolk	2	3
Terrier: Norwich	0	1
Terrier: Parson Russell	4	3
Terrier: Patterdale	10	15
Terrier: Pit Bull	8	7
Terrier: Scottish	6	11
Terrier: Skye	2	2
Terrier: Soft Coated Wheaten	2	3
Terrier: Staffordshire Bull	954	366
Terrier: Tibetan	2	4
Terrier: Welsh	1	3
Terrier: West Highland White	88	10
Terrier: Yorkshire	210	55
Weimaraner	20	2
Welsh Corgi: Cardigan	2	15
Welsh Corgi: Pembroke	2	3
Whippet	10	16
Mongrel	-	1787
Total	4710	4107

Total number cared for in 2002 8817
Plus 971 dogs reunited outside the Home

Dogs in

In the Home 1st January	563
Police and Boroughs	3,893
Gifts to the Home	3,309
Other Sources	1,615

Dogs out

Rehomed	4,211
Claimed	2,052
Put to Sleep	2,399
Other	236
In the Home 31st December	482

Reunited outside the Home 971

Cats in

In the Home 1st January	102
Gifts to the Home	1,341
Strays	1,155
Other Sources	196

Cats out

Rehomed	2,268
Claimed	67
Put to Sleep	324
Other	27
In the Home 31st December	108

Who's who

Patron

Her Majesty The Queen

President

His Royal Highness Prince Michael of Kent

Vice-President

General Sir Charles Harington
GCB, CBE, DSO, MC
TG Field-Fisher Esq, TD, QC

Lady Patroness

HSH Princess Antoinette of Monaco

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John Hoerner

Vice Chairman

Professor LC Vaughan
DSc, FRCVS, DVR * Veterinary

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TG Field-Fisher Esq, TD, QC
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M Young Esq, JP, FRCVS
The Worshipful The Mayor of Wandsworth
(Ex Officio)
Sir John Stevens, QPM, Commissioner of the
Metropolitan Police (Ex Officio)

*Committee Chairman

Director General and Secretary of the Association

Lt Col Duncan Green

Directors

Director of Fundraising

Fiona Healey-Hutchinson, MInstF

Director of Personnel

Sue Morrison, MCIPD

Director of Administration

The Hon David Newall

Director of Veterinary Services

Shaun Opperman, BVSc, MRCVS

Director of Operations

Carol Percival, BSc

Director of Finance

Shelley Seabourne, ACA

Director of Communications

Helen Tennant, MCIM, MIPR

Director of Education and Special Events

Kate Ward, BSc (Hons)

An Association for the Protection of Dogs and Cats.

A member of the Association of Dogs and Cats Homes.

A Registered Charity under the Charities Act 1960, No. 206394

Battersea Dogs' and Cats' Home

A Company Limited by Guarantee,

Registered in England No. 278802

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All animals featured in this report

are past or present residents

of Battersea Dogs Home.



Lucy

Merlin

“We wanted **Merlin** from the moment we saw him. He had an adorable, kittenish face and neat little white paws. We couldn’t wait to take him home with us, although we had to wait a few days as he wasn’t very well. Once we got him home, he settled in really well – it wasn’t long before he was using his litter tray properly and he quickly learnt that the strange white door with the humming noise and the light behind it

equalled food! We also soon discovered that Merlin is a bit of an early riser – he pounces on us every morning, walking about and meowing until we get up and give him his breakfast. He’s such good company – he always knows if I’m feeling a bit down or I’m not well, and insists on looking after me – there’s nothing like a loud purr and soft fur to stroke to make me feel better. Our house wouldn’t be a home without him.” **Lucy**

Changing lives

